EMPOWERING PROVIDERS TO ENHANCE PATIENT CARE

ACHC's accreditation process is designed to help you quickly and easily achieve accreditation:

**ACCREDITATION MADE SIMPLE**

*for initial applicants only

ACHC is dedicated to helping you through the accreditation process quickly and efficiently. You have access to an Account Advisor, Clinical Educators, and industry experts who walk you through every step of the process, making sure you are prepared for a successful pre-accreditation survey.

Why Choose ACHC as Your Accreditor?

- Demonstrates your commitment to quality
- Distinguishes you from competitors
- Drives continuous business improvement
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**STEP 1**
Create a Customer Central account/download standards

**STEP 2**
Submit application and deposit

**STEP 3**
Sign Accreditation Agreement

**STEP 4**
Submit PER Checklist indicating your readiness*

**STEP 5**
Participate in an on-site survey

**STEP 6**
Receive your accreditation decision

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EXPERIENCE THE ACHC DIFFERENCE

ACHC delivers the quality service and results healthcare providers rely on to achieve their accreditation goals. We focus on serving you, and excel at providing exceptional value and convenience. That means:

- **No hidden fees.** Set prices for all accreditation services include:
  - Inclusive, budget-friendly pricing that features flexible payment plans
  - No additional surveyor fees or travel charges
  - No annual membership fees

- **Flexible process.** Get full access to our expert Clinical and Regulatory teams.

- **Personal attention.** Account Advisors guide you through the accreditation process.

- **Educational, collaborative survey approach.**

- **Simple transition process.** Policy review and educational materials provided to assist you on your accreditation journey with ACHC.

ACHC is committed to providing the best possible experience.

We’re here to help. To learn more, visit our website at achc.org, call us at (855) 937-2242, or email customerservice@achc.org.
ACHC, a division of ACHC, is committed to your organization’s success in preparing for and maintaining accreditation.

Program-specific education packages customized to your needs.

Readiness Assessment
ACHC Standards
Gap Analysis

On-Site and Remote Services available

Training led by ACHC industry experts, offering an in-depth review of the accreditation process.

Workshops
Webinars
Consultant Training
Virtual Workshops

Products designed to offer help where you need it most.

Workbooks
Readiness Packets
Extended Policy Reviews
Policy and Procedure Manuals
Performance Improvement Audit Tools

WHAT CUSTOMERS SAY ABOUT ACHC

BETTERING HEALTH CARE

Working with ACHC over the years has always been a very pleasant experience. ACHC is consistently positive in their message and always helpful when we have questions or concerns. ACHC as an organization is very committed to making sure that we as providers are compliant with all applicable standards within our scope of service. ACHC is much more caring and cooperative in all aspects of carrying out their duties as a surveying organization. They work hard to help educate us to best practices within our scopes of service. They truly are providers helping fellow providers who share a common goal: to become better care providers and business people. In the end, it’s the patients who win!

W-S ASSOCIATES, INC. — SALSIBURY, MD USA

EDUCATIONAL APPROACH

With other accreditors, we never felt like they were 100% there for us; some of them had their own agendas. With ACHC, we really believe its services add value to our organization and that its approach is both educational and supportive.

HEALTH & HOMECARE OF ERWIN — ERWIN, TN USA

POSITIVE EXPERIENCE

I have been extremely satisfied with all my ACHC interactions. My Account Advisor is very courteous and quick to respond. Surveyors have been knowledgeable and open to discussion. Unlike other accrediting agencies I’ve dealt with, ACHC is helpful and works to help an agency be top-notch. They are easy to work with and very thorough.

SOLARIS HOSPICE — DECATUR, TEXAS USA

98% of our customers would recommend ACHC.*

98% of our customers regard their experience with ACHC as positive.*

*Customer Satisfaction Survey data gathered from 7/2015-present.
ACHC PROGRAMS & SERVICES

ACHC offers service-specific standards that are relevant, realistic, and easy to understand. Programs are available for Medicare and non-Medicare Certification.

**PHARMACY**
- Ambulatory Infusion Center
- Infusion Nursing
- Infusion Pharmacy
- Specialty Pharmacy
  - > With DMEPOS
  - > Without DMEPOS
- Mail Order Pharmacy
- Long-Term Care Pharmacy
- PCAB Accreditation
  - > Non-Sterile Compounding (Ref. USP <795>)
  - > Sterile Compounding (Ref. USP <797>)
- ACHC Inspection Services (AIS)

**DMEPOS**
- Community Retail
- Clinical Respiratory Care Services
- Fitter
- Home/Durable Medical Equipment
- Medical Supply Provider
- Complex Rehabilitation and Assistive Technology Supplier

**SLEEP**
- Sleep Lab/Center
- Home Sleep Testing

**DISTINCTIONS**
- Distinction in Oncology*
- Distinction in Rare Diseases and Orphan Drugs*
- Distinction in Hazardous Drug Handling* (Ref. USP <800>)
- Distinction in Infectious Disease Specific to HIV*
- Distinction in Nutrition Support*

*The provider must be accredited with ACHC to be eligible for an accreditation distinction.
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**HOME HEALTH**
- Home Health Aide
- Medical Social Services
- Occupational Therapy
- Physical Therapy
- Skilled Nursing
- Speech Therapy

**DISTINCTIONS**
- Distinction in Behavioral Health*
- Distinction in Palliative Care*

**HOSPICE**
- Hospice Inpatient Care
- Hospice Care

**DISTINCTIONS**
- Distinction in Palliative Care*

**RENEAL DIALYSIS**
- Home Dialysis Support
- In-Center Dialysis

**PRIVATE DUTY**
- Private Duty Aide
- Private Duty Companion/Homemaker
- Private Duty Nursing
- Private Duty Occupational Therapy
- Private Duty Physical Therapy
- Private Duty Speech Therapy
- Private Duty Social Services

**DISTINCTIONS**
- Distinction in Palliative Care*

**HOME INFUSION THERAPY**
- Home Infusion Therapy Supplier

**AMBULATORY CARE**
- Convenient Care Clinics

**BEHAVIORAL HEALTH**
ACHC offers a variety of Behavioral Health services to suit your accreditation needs. Contact ACHC for details or visit achc.org for a complete list of services available.

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→ achc.org
empowering providers to enhance patient care

ACHC’s Quality Management System is certified to ISO 9001:2015. CMS approved.

Visit achc.org to get started today.

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**Why Choose ACHC as Your Accreditor?**

**ACCREDITATION COMMISSION for HEALTH CARE**

**(855) 937-2242**

139 Weston Oaks Ct., Cary, NC 27513, USA

ACHC’s Quality Management System is certified to ISO 9001:2015.